



## Privacy Statement & Consent Disclosure Form

Faiella Financial Group values your business and as our client you trust us with your personal information. We respect that trust and want you to be aware of our commitment to protect the information you share in the course of doing business with us.

### Your rights as they pertain to your personal information:

- You have the right to know why an organization collects, uses or discloses your personal information.
- You have the right to expect an organization to handle your information reasonably and to not use it for any other purpose other than the one to which you consented.
- You have the right to know who in an organization is responsible for protecting your information.
- You have the right to expect an organization to protect your information from unauthorized disclosure.
- You have the right to inspect the information an organization holds about you and make sure it is accurate, complete and current.
- You have the right to expect an organization to destroy your information when requested or when no longer required for the intended purpose.
- You have the right to confidentially complain to an organization about how it handles your information and to the Privacy Commissioner of Canada if need be.

### How we collect, use and disclose your information

We may use and disclose the information you provide to us in order to:

- Communicate with you in a timely and efficient manner
- Assess your application for investment, insurance and/or other services we provide
- Evaluate claims and underwriting risks when required
- Detect and prevent fraud
- Analyze business results
- Act as required or authorized by law

We will not sell client information to anyone. We do not share client information with organizations outside of our relationship with you that would use it to contact you about their own products or services.

All employees, associated Advisors or Suppliers who are granted access to client records understand the need to keep this information protected and confidential. They know they are to use the information only for the purposes intended. This expectation is clearly communicated.

You may withdraw your consent at any time (subject to legal or contractual obligations) by contacting our Privacy Officer. Withdrawing your consent may prevent our firm from providing you with requested products and services.

Until advised otherwise, you have my/our consent to collect and maintain my/our personal information:

**Client Signature:** .....

**Client Signature:** .....

**Advisor Signature:** .....

**Date:** .....

**Our Privacy Officer is:**

**Charlene Faiella**  
 Faiella Financial Group  
 272 Larch Street, Sudbury, ON P3B 1M1  
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